

Student/Parent Technology Help Document

Aspen (Parent Portal): Can be reached by going to www.knoxschools.org/beardenms and clicking on the quick link at the bottom left of the page. Parents new to Knox County Schools will receive a secure link and instructions from Knox County Schools NOT Bearden Middle on how to set this up. Existing parents and students will use their login credentials from last year. The default password for 6th graders is 123456 and you will be prompted to change it after initial login. If a student forgets their login information they should contact their homeroom teacher for assistance. If a parent forgets their login credentials they need to contact Julie Wolfenbarger at (865) 594-1852 or julie.wolfenbarger@knoxschools.org

Student ID #: It is used to login to Aspen, Canvas and school computers and iPads. ID numbers can be found on Aspen, progress reports, grade cards, etc. ALL students should know their ID # at this point.

Active Directory: This is their ID # and is used as a learning management system by the district.

Study Island: Can be reached by going to www.knoxschools.org/beardenms and clicking on the quick link at the bottom left of the page. The login for Study Island is the student ID#@bms. (Example 000000@bms)... the default password is bruins and you will be prompted to change it after initial login. This is for 6th graders and students new to Bearden this year. Existing 7th and 8th graders will use their same credentials from last year. Any teacher has the capability to look up a student's password if they forget it.

Lunch #: All students receive free breakfast and lunch and only need lunch money and their number if purchasing extras. Lunch # and student ID are the same number.

Library: Student Id# is used to: check out books

Canvas: Can be reached by going to www.knoxschools.org/beardenms and clicking on the quick link at the bottom left of the page.

To create a canvas account go to: <https://knoxschools.instructure.com/login/ldap>

[Canvas Observer Guide](#)

[Canvas Notification Preferences](#)

[Navigating a Canvas Course](#)